



Supervised Access Services
A Bridge to your Family's Future

Supervised Parenting Time Program Agreement of Terms
Supervised Communication Exchange during COVID-19 Pandemic

File Number: _____

I am the:

[] Residential Party

[] Visiting Party

I agree to the Supervised Communication Exchange pertaining to children's needs and updates (please check the options you are agreeable to):

- Written letter/notes/card by visiting party []
Written letter/notes/card by child(ren) []
Written letter/notes/card by authorized guest []
Picture of visiting party only []
Picture of visiting child(ren) []
Picture of authorized guest only []
Picture of visiting party with authorized guest []
Short (2-5 minutes) greeting video recorded by visiting party []
Short (2-5 minutes) greeting video recorded by child(ren) []
Short (2-5 minutes) greeting video recorded by authorized guest []

Frequency of Supervised Communication Exchange (please choose one):

- Just once []
Weekly []
Same frequency as scheduled visit/exchange []



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The policy and procedure for the Supervised Communication Exchange is developed to mirror the same caution and care that is given during the Supervised Visitation and Exchange services.

- *Parties including authorized guest are not to discuss past events or to make future plans especially in terms of future access arrangement*
- *Parties including authorized guest are not to speak ill of the other parent or his or her relatives, friends or loved ones*
- *Parties including authorized guest are not to question the child about the other parent, their household, friends, income and/or activities.*
- *Parties including authorized guest are not to ask the child for information about where they go to school, where they live or any other identifying information.*
- *The Access Centre reserves the right to cancel or terminate the use of the Supervised Communication Exchange service when there exists a violation of the Agreement for Service or when the Program Coordinator or staff feel it is not in the best interest of the children and/or others involved with the Access Centre.*

The program verifies with the parties to ensure the communications have been received by the intended recipient.

Please note that it is highly recommended that you seek the advice of legal counsel prior to signing this agreement.

**Client information is confidential and cannot be released without written informed consent, except when required by legislation or directed by the courts. Examples of such exceptions may include reporting suspicion of child abuse or a child in need of protection to the Children's Aid Society; informing someone in a position of authority if a client is in imminent danger of harming themselves or others; or, providing information as directed by the courts through subpoena, search warrant or other legal order.*

Name of Party (please print): _____

Signature of Party: _____ **Date:** _____

Please complete in full and return by email to
Supervised.access@socialenterprise.ca