



*A bridge to your family's future Since  
1992*

**The Supervised Parenting Time Program is  
essentially a service for children**

### **Intake process**

Both parties are required to contact the program and submit a copy of Court Order, or signed separation agreement/mediation agreement which specifies the terms and conditions of supervised parenting time/exchange (times, dates, frequency, and which party is responsible for service fee) to start the process. Intakes for parties are scheduled separately. Supervised Parenting Time or exchanges will only be scheduled once both parties have completed their intake appointment and all required documentation has been received.

## **WHO WE ARE**

### **ABOUT US**

We provide a safe, neutral and child-focused environment for children to spend time with their parents or extended families.

### **OUR GOAL**

Give parents the opportunity to build or rebuild their relationship with their children in welcoming locations where children are safe and removed from parental conflicts.

### **LOCATIONS, HOURS AND TO FIND OUT MORE**

### **CONTACT US**

Phone: 1-844-373-4515

Email: [Supervised.access@socialenterprise.ca](mailto:Supervised.access@socialenterprise.ca)

Web: <https://www.parentingtimeyorkpeel.ca>



# **YORK & PEEL REGION SUPERVISED PARENTING TIME PROGRAM**

**Formerly York & Peel  
Region Supervised Access  
Program**

***Our Centers help children and  
their families through difficult  
periods of separation and  
adjustment.***



## FEES

Unless specified in a court order, each party has a responsibility to pay for services. The Program is a pay-for-use service and the service can be terminated if fees have not been paid. Fees for service are based on income. Service Fee subsidy is available to all participants who qualify. Observation reports can be requested for an additional fee.



*Social Enterprise for Canada is a forerunner in the practice of social enterprise, our organization serves thousands of unique individuals and hundreds of other service agencies each year.*

## SUPERVISED PARENTING TIME

Provides an opportunity for non-residential parents to spend time with their children while parenting arrangements or contact issues are being resolved. Supervised Parenting Time takes place on-site in a group setting and is fully supervised by trained staff to encourage a positive adult-child interaction. Staff document impartial factual observations and intervene when the safety, health or well-being of the child or other participants is at risk. At least two fully trained staff are on site at all time and the children are accompanied by staff throughout their time at the center.

## SUPERVISED EXCHANGE

Provides a safe transfer of children between parents for off-site parenting time. The exchanges help ease tension of parenting arrangements for children and parents, eliminating direct contact between parents and reducing opportunities for children to be subjected to conflict at the time of transfer. Parents do not come in contact with one another due to staggered arrival and departure times. Staff document impartial factual observations and accompany children throughout their time at the center.

## SUPERVISED VIRTUAL PARENTING TIME

Provides an opportunity for children to maintain contact with their parents, especially in stressful times when physical parenting time is not possible. Video sessions are fully supervised and factual observation notes are taken and available to all registered parties. Each participant is provided with a full orientation and system check, as well as a pre-check prior to each video session. Supervised Virtual Parenting Time may not be suitable for all families, to see if this is the right service for your family, please contact the program for more details.

**Funded by the Government  
of Ontario**

