

YORK REGION SUPERVISED PARENTING TIME PROGRAM

Fully Remote Virtual Supervised Parenting Time Services

Intake Process

- Both parties must contact the program to initiate the intake.
- Provide a copy of one of the following documents that outlines the terms and conditions of supervised parenting time or exchange with our program, including time, date, frequency, and fee responsibility:
 - Court Order or Endorsement
 - Signed Separation Agreement
 - Signed Mediation Agreement
 - Signed Minutes of Settlement

A **mutually agreed-upon support person** may be required for younger children to assist younger children during virtual visits to help ensure their safety.

Service Fees

Non-refundable Application Fee upon registration

- \$100 per family, or \$50 each party
- This fee will be credited toward Annual fee when the family begins services.

Annual Fee: \$400 per family or \$200 for each party
Subsidy is available for eligible parties.

Service limitations

The program is **unable to provide services** in the following situations:

- During an ongoing investigation by a child protection agency
- In cases involving **sexual assault charges or convictions**
- Where **no-contact conditions exist** between parties unless an explicit exception is provided for arranging parenting time

What to expect

Virtual visits take place via **Microsoft Teams** from pre-approved locations every other Saturday. Each session is **30 minutes**:

- **10 minutes** for staff to complete device checks with each party
- **20 minutes** for the virtual visit between the visiting parent and children

Contact Info

Phone: 1-844-373-4515

Email:

Supervised.access@socialenterprise.ca

Web:

<https://www.parentingtimeyorkpeel.ca>



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